

Delivery Information

1. **Shipping Partners:**

We collaborate with a network of trusted shipping partners to facilitate the delivery of your orders efficiently. The specific carrier for your order will depend on the size, weight, and destination of your package. Once the order leaves our facility, the shipping carrier is fully responsible for ensuring the safe and timely delivery of your items.

2. **Transfer of Responsibility and Non-Liability Clause:**

Once your order is handed over to the shipping carrier, all responsibility for the shipment, including risk of damage, delay, loss, or theft, transfers to the customer. Activiors is not liable for any incidents that occur during transit or upon delivery. However, we are committed to assisting you by coordinating with the carrier in the event of any delivery issues, but we cannot be held responsible for the outcome of such cases.

3. **Lead Times:**

Lead times vary depending on the product and are clearly indicated on each product page. In cases where an order contains multiple products with different lead times, the entire order will be dispatched once all items are ready for shipment, unless otherwise specified by the customer.

4. **Delivery Costs:**

- **Standard Parcel Delivery:** Starting at PKR 5,000/- In Lahore.
- **Pallet Type Delivery:** Starting at PKR 35,000/- In Lahore.

The total shipping cost will be automatically calculated at checkout based on the weight, dimensions, and destination of the items in your order. All costs related to shipping are the customer's responsibility.

5. **Free or Discounted Shipping:**

We offer free or discounted shipping on orders exceeding PKR 500,000 for standard parcel delivery, within weight and size limits. Orders below this amount are subject to shipping charges based on the weight and dimensions of the items. Discounted shipping rates, where applicable, are reflected at checkout.

6. **Customer Responsibility for Accurate Delivery Information:**

It is the customer's responsibility to ensure that the delivery address provided is accurate and complete. Any delays, misplacements, or additional costs incurred due to incorrect information provided by the customer will not be Activiors' liability. If you have specific delivery instructions, please include them during checkout, and we will do our best to accommodate your requests.

7. **Changes and Updates:**

This delivery information is subject to change without prior notice. It is the customer's responsibility to review the latest version before placing an order.

Contact Us

For any questions or assistance regarding your order and delivery, please contact our customer support team. We are here to help!